



Deaf or Hard of Hearing Professional Development Sessions

APCO strives to provide you with an educational experience unparalleled to any other industry-related event. In doing so, we will help you become more knowledgeable in your field, more valuable to your agency and co-workers, and better equipped with the latest tools to keep our communities and the public safe.

Below are Professional Development sessions purposely designed to enhance Deaf or Hard of Hearing attendees experience that focus on a variety of subject areas.

Sunday, August 13

9:30 a.m.-10:30 a.m.

Maximize the Millennial Moment: Developing Millennials for the Public Sector

Track: Leadership Development

10:45 a.m.-11:45 a.m.

The LMR to LTE Odyssey

Track: Radio Technologies, Land Mobile Radio, and Spectrum Management

1:30 p.m.-2:30 p.m.

Text to 9-1-1: The Past, Present, and Future

Track: NG9-1-1 & Emerging Technologies

2:45 p.m.-3:45 p.m.

Human Trafficking Awareness

Track: Frontline Telecommunicator

Monday, August 14th

8:30 a.m.-10:00 a.m.

Opening General Session

Keynote: General Keith Alexander, USA (Ret.)

CEO and President, IronNet Cybersecurity; Commander, U.S. Cyber Command (2010-2014) and Director, National Security Agency/Chief, Central Security Service (2005-2014)

2:00 p.m.-3:00 p.m.

Next Level Interoperable Communications

Track: Industry Products & Tools

3:15 p.m.-4:15 p.m.

Professional Writing for Telecommunicators

Track: Leadership Development

4:30 p.m.-5:30 p.m.

Social Media Friend or Foe: Protecting Public Safety from Evolving Cyber Threats

Track: Social Media in the PSAP

Tuesday, August 15th

8:00 a.m.-10:00 a.m.

Distinguished Achievers Breakfast

Keynote: Colonel Jill Morgenthaler (Ret.), Retired U.S. Army Colonel

1:30 p.m.-2:30 p.m.

The Three P's of Opt-in/Opt-out

Track: Radio Technologies, Land Mobile Radio, and Spectrum Management

2:45 p.m.-3:45 p.m.

Compassion Fatigue: When Dispatching Becomes Too Much

Track: Leadership Development

Wednesday, August 16th

9:00 a.m.-10:00 a.m.

Are Your Employees Engaged?

Track: Leadership Development

10:15 a.m.-11:15 a.m.

COMU Planning and Coordination: Lessons Learned

Track: Emergency Preparedness, Response and Situational Awareness

11:30 a.m.-1:30 p.m.

Food for Thought Luncheon

Keynote: Scott O'Grady, An American Hero and New York Times Best-Selling Author

1:45 p.m.-2:45 p.m.

Securing Public Safety Systems

Track: Cutting Edge and Hot Topics

3:00 p.m.-4:00 p.m.

Communicating with the Deaf and Hard of Hearing Population in Crisis

Track: Frontline Telecommunicator

6:00 p.m.-9:00 p.m.

Connect & Celebrate Dinner

*Please note: The Distinguished Achievers Breakfast (Tuesday), Food for Thought Luncheon (Wednesday) and Connect & Celebrate Dinner (Wednesday) are not included in any registration. These event tickets must be purchased separately.